



10-Year Guarantee

Product Name: Beava Backer Board (Fibre Cement Tile Backing Board)

Guarantee Coverage

This 10-Year Guarantee is provided by STS Ltd for the Beava Backer Fibre Cement Tile Backing board (hereinafter referred to as "the Product"). This Guarantee is applicable only to the original purchaser of the Product and is subject to the terms and conditions outlined herein.

Terms and Conditions

This Guarantee is valid for a period of 10 years from the date of purchase as specified above.

Eligibility: To be eligible for this Guarantee, the Product must have been purchased from an authorized STS distributor or dealer. The Product must have been used in accordance with the manufacturer's installation and maintenance instructions.

Coverage: During the Guarantee period, STS warrants that the Product will be free from defects in materials and workmanship. STS will, at its sole discretion, repair or replace any Product found to be defective during the Guarantee period.

Exclusions: This Guarantee does not cover damage or defects caused by:

Improper installation, including failure to follow the installation guidelines provided by STS.

Misuse, abuse, neglect, or accident.

Alterations or modifications to the Product.

Exposure to extreme weather conditions or environmental factors not consistent with the Product's intended use.

Normal wear and tear.

Claim Process: In the event of a claim, the customer must provide proof of purchase and evidence of the defect to STS. STS reserves the right to inspect the Product and may require the customer to return the defective Product for evaluation or remove existing floor or wall covering (i.e. tiles) to expose the Beava® Backer boards. All costs associated with returning the Product or removal/reinstall of floor or wall coverings shall be borne by the customer.

Repair or Replacement: If the Product is found to be defective and the claim is valid under this Guarantee, STS will, at its discretion, either repair the Product or replace it with an equivalent Product. The repaired or replaced Product will be covered under the remainder of the original 10-year Guarantee period.

Limitation of Liability: STS's liability under this Guarantee is limited to the repair or replacement of the defective Product, and STS shall not be liable for any incidental or consequential damages.

Transferability: This Guarantee is non-transferable and is only valid for the original purchaser of the Product.



Contact Information

For any inquiries regarding this Guarantee or to initiate a claim, please contact:

Specialist Tiling Supplies (trading as STS Ltd)

Address: STS Ltd, 5 Hawthorn Park, Seacroft, LS14 1PQ

Phone: +44 (0)113 2022010

Email: technical@sts-uk.com

Conclusion

By purchasing the Beava Backer Fibre Cement Tile Backing board from STS Ltd or one of the STS approved distributors or stockists, you acknowledge and agree to the terms and conditions of this 10-Year Guarantee. This Guarantee is in addition to any other rights or remedies provided by law.